Great War Centenary accessible for all
Introduction

For four years Flanders will be in the international spotlight regarding the commemoration of “The Great War Centenary”. We expect tens of thousands of foreign visitors of all ages, some of whom will have some form of accessibility issue. To this end, Visit Flanders has initiated the “The Great War Centenary – accessible to everyone” project. The project strives for integral accessibility of the activities commemorating WWI for the broadest possible public.

Visit Flanders is seizing upon the commemoration period in Flanders Fields to implement a comprehensively accessible holiday chain, and will therefore vouch for a thorough provision of information in consideration of all aspects of an accessible stay: information and reception, accommodations, restaurants, cafés, sites, transportation, parking spaces, assistance and care, etc. …

Not everything claimed to be accessible ends up in this brochure. Our information is always based on an objective independent on-site inspection. We use the A and A+ label produced by the Flemish Toerisme Vlaanderen tourist office to indicate the level of accessibility of accommodation, tourist information offices and visitors centres. Specially developed for this project, a W symbol (basic accessibility) and W+ symbol (comfortable accessibility) will be used for the other categories. The labels will only be assigned after an extensive inspection on site.
Adaptations are often required for people with mobility problems to be able to visit a building or site easily. Most of the information in this brochure is therefore primarily intended for those with mobility problems. We also report on initiatives offering additional facilities for other forms of disabilities, such as visual, auditory or learning disabilities.

Whether something is accessible depends to a large extent on the person concerned. After all, each disability or limitation is different. We therefore also recommend that you always contact the initiative concerned beforehand to get the information you need from your own perspective.

While this information is certainly not complete, we seek to provide a starting point. You can, of course, always ask us for additional information or also submit your own tips or experiences.
Labels and symbols

Flemish label for accessible tourism

Since the beginning of 2008, there has been an accessibility label in Flanders for hotels, holiday centres, youth holiday centres, camping sites and guest rooms. In 2012 the label was extended to tourist information offices and visitors centres. This label implies obligations. It is awarded by Tourism Flanders after a thorough examination on site according to the Accessible Flanders methodology.

The results of the evaluation are presented to a committee especially established for this purpose. The label committee consists of representatives from the disability movement and the tourism sector. In the end, it is this committee that decides which label a building will be awarded or what conditions must first be fulfilled.

The A+ label means that the holiday accommodation scores positive (+) on the components mentioned on the previous page. It satisfies strict accessibility standards and is accessible so the visitor is comfortable and independent.

The A label means that the holiday accommodation can be considered to have basic accessibility. Such accommodations are still usable for most people with limited mobility, but extra effort or a helper may be needed. It is certainly advisable to read why A+ was not obtained.

(*) When awarding the accessibility label to a hotel, youth accommodation or holiday centre, we pay attention to the access walkway from the public road, the entrance and the reception area, the communal toilet, the restaurant or the dining room and the bedroom with corresponding bathroom. For group accommodation, we also assess the accessibility of the multipurpose room.

For a camping area, we look at the parking facilities with access path, entrance and reception area, and the sanitary facilities. Of course, we also assess the corridors between these components for all accommodations.

More information?

A label provides an important first impression, but never says everything. A full description is available for each of these addresses that you can request free of charge from the Accessible Travel Info Point. If you click the label icon for a holiday accommodation in this brochure, you will be redirected automatically to the detailed information sheet.
Since no label currently (yet) exists for restaurants, cafés, public toilets, cemeteries, monuments, etc., Westkans VZW/ASBL has developed the “W” symbol specifically for this project.

The objective indicators and scores per category awarded by Accessible Flanders (Toegankelijk Vlaanderen) form the criteria for this weighting. An accessibility chain is established per type of building or site. The links in the chain are crucial for the “W” weighting.

The “W” weighting gives an idea of the degree to which a site is accessible for independent wheelchair users. Extra facilities for specific target groups are indicated separately.

The “W” symbol provides a useful first impression but does not tell the whole story. If you would like to know more about the accessibility of a building or site, you can get more information at the Accessible Travel Info Point (Infopunt Toegankelijk Reizen).
Where can I find more information about the WW I sites?

Looking for more information about the site itself?
Take a look at the website http://www.greatwarcentenary.be

Looking for detailed accessibility information about the site?
Contact the Accessible Travel Info Point (Infopunt Toegankelijk Reizen).
Cemeteries

**Belgian Military Cemetery Steenkerke**

Steenkerkestraat, 8630 Veurne
️ infotoerisme@veurne.be

In Steenkerke, nearby Veurne, you can find a Belgian military cemetery. 508 Belgian soldiers are buried here. During WW I, Steenkerke had a hospital. Soldiers that died here, were buried on this cemetery. Until 1932, corporal Joe English had his last resting-place here. Now you can find the grave of Joe English in the crypt of the Ysertower.

The cemetery is accessible with help. The problem is the bad state of the ground of the car park and the access pathway. Here you will probably need help.

**French Ossuary Veurne**

Oude Vestingstraat, 8630 Veurne
️+32 58 33 55 31 - e infotoerisme@veurne.be

This municipal cemetery in the centre of Veurne contains the mass grave of 80 French soldiers. A further 150 French casualties are buried in individual graves. There are also 8 Arabian tombstones in between the French ones. The grave of Karel Cogge can be found here as well. He played a crucial role in the inundation of the Yser valley in 1914.

The site is accessible with help. Help might be needed because of the bad state of the pathways.

**Belgian Military Cemetery Westvleteren**

Sint-Maartensstraat, 8640 Vleteren
️+32 57 40 00 99

French soldiers started the construction of this cemetery in the autumn of 1914. It was not until June 1916 that fallen Belgian soldiers found their last resting-place here. After the war, this cemetery was expanded with the graves of Belgian soldiers. The French soldiers were dug up and transferred to their place of residence. Today, you can find 1207 Belgian graves on this cemetery.

The site is accessible with help and extra effort. The problem is the uneven ground of the paths in gravel and grass.

**Belgian Military Cemetery Adinkerke**

Heldenweg, 8660 De Panne

By the coast in Adinkerke, you can find this Belgian military cemetery. It was created at the beginning of the First World War, as an extension of the existing cemetery. In the period ‘14-‘18, the military hospital Cabour was located in Adinkerke. That is why many soldiers who died in this hospital, were buried here. On the cemetery, there are about 1650 Belgian graves.

The site is accessible with help. The problem is that there is a 7 cm high doorstep at the entrance.
### Coxyde Military Cemetery

Robert Vandammestraat, 8670 Koksijde  
☎+32 58 53 34 40

During the Great War, Coxyde was located about 10 km behind the front. The village was used as a place to rest for the troops and now and then fired on by the artillery. The cemetery was originally constructed by the French. Later, also British soldiers were buried there. It was used again in the Second World War.

The site is accessible with help and extra effort. The paths in grass are not always even. The alternative route for wheelchair users via the pavilions is not clear.

### Belgian Military Cemetery Oeren

Oerenstraat  
8690 Alveringem  
☎+32 58 28 88 81

Around the church of the borough of Alveringem Oeren, a military cemetery was created during World War I. 508 Belgian soldiers are buried here. Once, there were many “heldenhuldezerkjes” (hero tribute tombstones), marked by the letters AVV-VVK. In February 1918, about 38 graves have been smeared with these letters. Today, you can find 5 heldenhuldezerkjes on this cemetery.

The site is accessible with help. The problem is the bad state of the foundation of the paths and the gate which is quite heavy.

### Menin Road South Military Cemetery

Meenseweg 175  
8900 Ieper

Menin Road South Military Cemetery is located at about 1 km of the Grand Place in Ypres. 1657 soldiers are buried there. The cemetery was brought into use from January 1916 and was used until the summer of 1918 by medical posts and fighting units.

The site is accessible with help and extra effort. You need help on the steep slope at the alternative entrance, that isn’t indicated.

### New Irish Farm Cemetery

Briekestraat  
8900 Ieper

This large Commonwealth cemetery was created in 1917, after this zone had been declared ‘safe’. Before that, it had been in the front lines. New Irish Farm Cemetery originally contained just 73 graves. After the war, a further 4,500 burials were added, as a result of battlefield clearance or the consolidation of other smaller cemeteries. The cemetery is independently accessible via an alternative entrance next to the gate. A small part of the cemetery is higher and can only be reached by steps.

### Potijze Burial Ground

Potyzestraat 51  
8902 Ieper (Zillebeke)  
✉ toerisme@ieper.be

In Potyze, there was a castle, known as the ‘White Château’ by the British. In the summer of 1918, the castle
was on the frontline. As a consequence of the fights and heavy bombardments, not much of it was left. Around the castle, several cemeteries were constructed. On this cemetery, 586 soldiers are buried.

The cemetery is accessible with help. There is a step at the gate, but there is an alternative entrance too. This entrance is not clearly indicated.

**Saint-Charles De Potyze**

Zonnebeekseweg 379  
8900 Ieper (Zillebeke)

📞 +32 57 23 92 20 - ✉️ toerisme@ieper.be

During the First World War a small school was located near this cemetery. The French troops used this school as a medical post. Killed soldiers were buried in the adjacent garden. The garden grew into a real cemetery, but many graves were destroyed during the war. This cemetery is the largest French cemetery in Belgium. About 4,200 French soldiers are buried here, of which 616 soldiers were interred in a mass grave.

The cemetery is accessible with help. There is a step at the entrance. There is an alternative entrance via an inclined plane, but it is rather steep.

**Artillery Wood Cemetery**

Poezelstraat 3  
8904 Ieper (Boezinge)

Artillery Wood Cemetery in Boezinge is where 1,307 British soldiers are laid to rest. It was begun after the successful Pilckem Ridge battle at the end of July 1917, when the Division at Artillery Wood captured the area east of the Ypres-Ijzer canal from the Germans. It continued to be a front-line cemetery until March 1918.

The cemetery is accessible with help. The problem is that there is a sill at the entrance. There is alternative access up a slope, but this is very steep.

**Site John McCrae**

Diksmuidseweg,  
8904 Ieper (Boezinge)

The site is accessible with help and extra effort. The pathways in cobble stones may cause a problem.
Site John McCrae - Essex Farm Cemetery

Diksmuidseweg, 8904 Ieper (Boezinge)

✉ toerisme@ieper.be

Adjacent to the site John McCrae lies Essex Farm Cemetery. John McCrae dug out this hiding place to give care to the first gas victims in 1915. The place soon became the Essex Farm Cemetery.

The cemetery is accessible with help. You may need some help with the cobbled entrance path.

Poelcapelle British Cemetery

Brugseweg, 8920 Langemark-Poelkapelle

☎ +32 57 49 09 41

✉ toerisme@langemark-poelkapelle.be

This cemetery in Poelcapelle is the third largest Commonwealth cemetery in the Westhoek. Poelcapelle British Cemetery was only created in 1919. Some 7,500 soldiers are buried here. Many of them were killed during the autumn of 1917.

The site is accessible with help and extra effort, but the alternative entrance for wheelchair users at the car park is far from the main entrance and is not indicated. The gate is very heavy.

Poperinge New Military Cemetery

Deken De Bolaan 127, 8970 Poperinge

☎ +32 57 34 66 76

✉ toerisme@poperinge.be

Poperinge was in British hands for almost the entire war. It was an important place because it was the closest town to Ypres that was relatively safe for bombardments and considerably large. The Old Military Cemetery was used during the first battle of Ypres and was closed at the beginning of May 1915. The New Military Cemetery was opened in June 1915. This cemetery has about 950 graves.

The site is accessible independently via an alternative entrance.

Tyne Cot Cemetery + visitors centre

Tynecotstraat 22, 8980 Zonnebeke (Passendale)

☎ +32 51 77 04 41

✉ toerisme@zonnebeke.be

Tyne Cot Cemetery is the largest Commonwealth on the continent and also the main witness of the bloody Battle of Passchendaele. About 12,000 soldiers are buried here. The impressive Tyne Cot Memorial contains the names of 35,000 soldiers missing in action.

The cemetery is accessible with help via an alternative entrance. The slopes on the paths are sometimes a bit steep. You may also need some help on a slope towards the visitors centre and for opening the door. There is an adapted toilet, but it is difficult to reach because of the path in pebble stones. The space in the toilet is limited but usable.
Monuments and sites

Trench of Death (visitors centre)

IJzerdijk 65,
8600 Diksmuide

Next to the Yser in Diksmuide, you can find the last piece of Belgian front from World War I. The trench of death is an entrenchment where Belgian troops held up against the enemy for four years. The visitors centre shows you the life and the suffering of the front soldiers during the First World War.

The visitors centre is accessible with help. There is an adapted toilet. You might need help because of the rather bad connection of the access roads. The trenches themselves are not accessible to wheelchairs.

Monument Lt. Juul De Winde

Poelkapellestraat,
8840 Staden

The pro-flemish lieutenant Juul De Winde was killed during the attack for the liberation of Westrozebeke on 28 September 1918. After the war, lieutenant De Winde was interred in the crypt of the Ysertower next to 8 other warheroes amongst whom the brothers Van Raemdonck and Joe English. On 8 May 1938, the monument on the corner of the Poelkapellestraat and the Hyndricksbosstraat in Westrozebeke was revealed.

There is a small zone next to the large road from where you can see the monument.
Yorkshire trench and dug-out
Bargiestraat, 8900 Ieper (Boezinge)
+32 57 23 92 20 - toerisme@ieper.be

This piece of trench was discovered in the nineties when a new industrial zone was in construction next to the canal Ypres-Yser. The ‘Yorkshire Trench’ was created after the first gas attack in 1915. This trench from the first British line was later extended with a ‘deep dug out’ or an underground shelter. Passages and rooms are represented aboveground.

The site is accessible independently. You can see the greatest part of them from the wheelchair accessible path.

Charles Dresse Monument
Poperingestraat 27,
8920 Langemark-Poelkapelle
+32 57 49 09 41

The Charles Dresse Monument is a memorial cross for adjutant Dresse. It consists of a Breton Calvary cross, closed up by a large square fence.

There is a zone next to the road from where the monument can be seen. The ground consists of earth and sand. Around the monument, the ground consists of grass. You can reach it via a gate with a 3 cm step.

Guynemer Monument
Guynemerplein, 8920 Langemark-Poelkapelle
+32 57 49 09 41
toerisme@langemark-poelkapelle.be

In the centre of Poelkapelle, you can find the Guynemer monument as an honour to the French pilot Georges Guynemer. Guynemer was one of the great pioneers of aerial warfare with 53 victories. It was here that German troops took Guynemer down on 11 September 1917. His body was never recovered.

The site is accessible with help. The small footpaths and the non-lowered pedestrian crossings are the problem. But from a distance the monument is well visible.

Irish Peace Park
Armentierssteenweg, 8957 Mesen
+32 57 22 17 14
info@mesen.be

Since 1998, the Irish Peace Park in Mesen is a national memorial for Ireland in the Westhoek. The round tower is a typical Irish symbol and commemorates every Irish soldier killed during the First World War. The Peace Park also refers to the Battle of Messines of 1917, when catholic and protestant Irish soldiers battled side by side. Youngsters from Ireland helped to build the tower, as a sign of peace and reconciliation. This site has a wonderful view on the surrounding hilly landscape. The site is accessible independently.
Kemmelberg
Monument aux Soldats Français (Den Engel)

Kemmelbergweg, 8958 Heuvelland

Since 1932, on the top of the Kemmelberg, there is a commemorative pillar as a memory of many French fallen soldiers. They fought here in April 1918 during the Battle of the Kemmelberg. This ‘Monument aux Soldats Français’ (monument for French soldiers) symbolizes the Roman goddess of victory Victoria. That is why the commemorative pillar is often called ‘Den Engel’ (the angel). This monument looks over the French mass grave at the foot of the Kemmelberg.

The site is accessible with help. The problem is the bad state of the foundation of the paths.

Condemned Cells and shootingspot

Guido Gezellestraat 1, 8970 Poperinge
☎ +32 57 34 66 76
toerisme@poperinge.be

A few British soldiers, traumatized by the force of arms, refused to go to battle again or deserted, with the death penalty by execution as a consequence. The two death cells, where they awaited their punish, have been restored and the execution pole was placed back on the courtyard of the city hall. Text panels and an audio tape clarify the phenomenon ‘shot at dawn’.

The courtyard with execution pole is accessible independently. The death cells are accessible with help and extra effort because of a 78 cm wide door and the limited circulation space in the cells.
Musea and places of interest

**IJzertoren**
IJzerdijk 49, 8600 Diksmuide
📞 +32 51 50 02 86
✉️ info@ijzertoren.org

The IJzertoren (Yser Tower) houses a museum about World War I and II. You can experience both wars, feel the fear of soldiers and citizens, walk in trenches and sit in the middle of bombardments. Sloping areas help you over obstacles, there are adapted toilets and you can drink something in the accessible cafeteria. A lift leads to the most important floors. On the computer of the ‘virtual museum’ you walk through the whole museum at your own tempo, and thus also the floors that cannot be reached by lift. There is a braille model with braille text and audio explanation. The personnel is always ready to help.

**St-Walburga church**
Sint-Walburgastraat, 8630 Veurne
📞 +32 58 33 55 31
✉️ infotoerisme@veurne.be

The St. Walburga church is the only example in the coastal area of a majestic gothic church. It provided a choir and trans-chapels, a transept, a nave and towers, but only the choir section, the eastern transept wall and the western tower spring have been realized. During the summer, you can enjoy pipe organ concerts held in the church. Right after the entrance door there are two steps, but a mobile inclined plane is provided. But it is too steep to use without any help.

**In Flanders Fields museum**
Grote Markt 34, 8900 Ieper
📞 +32 57 23 92 20
✉️ flandersfields@ieper.be

The entirely renovated In Flanders Fields Museum tells the story of the Great War in the battlefield area of West-Flanders. The museum is accessible with assistance and extra effort, due to a short but steep slope at the entrance. An adapted toilet is available. The cafetaria is accessible, although the tables are not perfectly suitable for wheelchairs.

**St-Martin’s Cathedral**
Grote Markt 34
8900 Ieper

Situated behind the clothmakers’ halls, the St. Martin’s Cathedral is an old bishops’ church in gothic style, rebuilt after the First World War, with the graves of bishop Jansenius and of count Robrecht van Bethune, the ‘Lion of Flanders’. Complete access via a special side entrance, although the doors are too heavy to open independently.

**Nationaal tabaksmuseum**
Koestraat 63, 8940 Wervik
📞 +32 56 95 24 35
✉️ tabaksmuseum@wervik.be

Go along with a mysterious journey through the his-
tory of tobacco. Thanks to an impressive collection of tobacco advertisements, a collection of curiosities of smokers’ accessories and a varied offer of tobacco related objects, you get a probing image of the phenomenon called smoking and the local tobacco cultivation.

The displayed material is well visible for wheelchair users. You might need help on the slope between the exhibition rooms of the old wing. The rooms on the floor in the old wing are not wheelchair accessible. There is an adapted toilet, but it is too small to use for most wheelchair users.

Saint Nicholas Church
Kerkstraat 1, 8957 Mesen
📞 +32 57 22 17 14
✉️ toerisme@mesen.be

This neo-roman and neo-gothic house of prayer with two corner towers and a prominent crossing tower, was originally the abbey church of the Benedictine nuns. A neighbouring house and other abbey buildings belonged to it. Around 1057, when the abbey was founded, the Roman crypt was built.

The alternative entrance via the side of the church has no doorsteps. You might need some extra help to open the heavy door to the prayer and reflection room. The ‘Crypt’, located in the basement is not accessible to wheelchairs.

Hopmuseum
Gasthuisstraat 71, 8970 Poperinge
📞 +32 57 33 79 22
✉️ hopmuseum@poperinge.be

The Hop Museum is located in the Municipal Scale complex. In here, they used to weigh, test and stack hop. You can find an extended collection of authentic hop equipment, completed with audiovisual fragments and small quizzes. You will experience the history and the life cycle of hop.

You might need help to open the double doors. Via the lift, you can reach the exhibition rooms, but because of the passageways there is little room to manoeuvre. There is an adapted toilet, but because of the position of the toilet, it is too small to use for most wheelchair users.
St. John’s Church

Sint-Janskruisstraat 1
8970 Poperinge
☎️ +32 5734.66.76
✉️ toerisme@poperinge.be

The St.-John’s Church, a preserved monument in gothic style, is located in the Sint-Janskruisstraat. The church is mainly known as a place of pilgrimage of Our Blessed Lady. Because of her, a miracle took place in 1479, and that is why we have an annual Mary Procession.

You reach the church via a flat path without obstacles. The entrance of the church has 2 double doors, which are easy to open. One of the parts of the doors is not wide enough, but when both door parts are open, there is enough room. In the church, everything is easily accessible.

Old cheese factory Passendale

‘s-Graventafelstraat 48a, 8980 Zonnebeke
☎️ +32 51 77 70 05
✉️ info@deoudekaasmakerij.be

Does the thought alone about cheese bring water to your mouth? Then this is the right address for you. This museum offers a unique introduction to the production process from milk to cheese. The Old Cheese factory is not just the museum, but also an interactive and experimental introduction to cheese in all its aspects. Here, you won’t only smell and feel cheese, you’ll also taste it.

You probably need help on the inclined access pathway and to open the entrance door. You need a push to reach the exhibition rooms on the ground floor and in the basement via the inclined plane. The exhibition rooms in the basement is accessible via a platform lift of only 79 cm wide and 100 cm deep.

War Museum

Marktplaats 24
8900 Hooglede
☎️ +32 57 23 92 20

In the municipal War Museum, you can find information about the three wars from which Hooglede suffered the most. The second space in the museum tells the story about the Great War ’14-’18: ‘Schuwe Maandag’, the German occupation, the aerial war, the liberation movement and the German military cemeteries.

The museum is accessible with help and extra effort. You might need a helping hand on the slope at the access pathway. The route inside the museum is rather small and the exhibition cases cannot accommodate wheelchairs. The adapted toilet cannot be used by wheelchair users because of the wrongly placed equipment.

Talbot House

Marktplaats 24, 8900 Hooglede
☎️ +32 57 23 92 20

This British soldiers club from WW I opened its doors to the public in 1931. The chapel in the attic, the beautiful garden and plenty of memorabilia breathe the atmosphere of WW I. Since 2004, the Concert Hall accommodates a permanent exhibition about daily life at the frontline of Ypres.

The museum is accessible with help and extra effort. You might need help to open the rather heavy door at the entrance. The information desk cannot accommodate wheelchairs. You can reach the Concert Hall at the first floor by a lift, but there’s a steep climb on your way to it. The garden, the ‘Slessorium’ and the Talbot House itself are not wheelchair accessible.
Walking and nature

Patrimony walks for everyone

Grote Markt 29, 8630 Veurne
☎ +32 58 33 55 31
✉ infotoerisme@veurne.be

Historic patrimony walks through Veurne, excellent flash cart about the walk with all the information about accessibility can be downloaded. The information dates from 2004.

Markt 17a, 8647 Lo-Reninge
☎ +32 58 28 91 66
✉ info@lauka.be

Historic patrimony walks through Lo, excellent flash card about the walk with all the information about accessibility can be downloaded. The information dates from 2004.

City walks Ypres

Grote Markt 34, 8900 Ieper
☎ +32 57 23 92 00
✉ toerisme@ieper.be

“Even Snoepen van Ieper’ and ‘Ieper soldaat maken’ are two new ways to discover the city in an original way. The two walks are developed with an eye to visitors with a learning disability. Along the way, you hear, see and taste Ieper in a way you did not know before. If there are one or two wheelchair users in the company, that is not a problem.

Provinciaal Domein De Palingbeek

Palingbeekstraat, 8902 Ieper
☎ +32 50 40 32 57
✉ johan.mahieu@west-vlaanderen.be

Extensive area for walking with extensive flora and fauna. The paths are easily accessible. Restaurant De Palingbeek is perfectly accessible and has an adapted toilet. Visitors with a learning disability can go on a quest (not suitable for wheelchair users). There is an ecologic farm where you can help, suitable for people with a learning or motor disability and for deaf, hearing impaired, blind and visually impaired participants.

Kasteeldomein Zonnebeke

Ieperstraat 7a, 8980 Zonnebeke
☎ +32 51 77 04 41
✉ info@passchendaele.be

The castle domain Zonnebeke is open as walking area: a magnificent 7 ha forest park with open spaces and a central lake. On the domain, you’ll also find the Memorial Museum Passchendaele 1917.

The domain is easily accessible; there is an accessible toilet.
Restaurant ‘t Gemeentehuis
Lostraat 1, 8600 Diksmuide
☎ +32 58 28 98 71
✉ tgemeentehuis@hotmail.com

Restaurant and tearoom ‘t Gemeentehuis is located in the rural polder village Nieuwkapelle, a borough of Diksmuide.
The restaurant is accessible with help. There is no own car park, but within a radius of 200 m, there are adapted parking spaces on the public domain. At the entrance, there is a doorstep, but this is provided with a (temporary) inclined plane. On the inside, the circulation room is limited because of screens to create a lock. There is enough circulation space in the room. The way to the sanitary is wide enough and without obstacles. The door to the adapted toilet is 82 cm broad. There is enough circulation room in the toilet and there are handrails.

Tearoom De Kippe
Stationsstraat 50a, 8650 Houthulst (Merkem)
☎ +32 51 54 40 48
✉ dekippe@telenet.be

De Kippe is a cosy place where children are welcome in the quiet Merksem. At the same time, it is a café, tearoom, bistro and an art gallery.
De Kippe is accessible with help. There is no own parking lot, but within a radius of 200 m, there are adapted parking spaces. The access road through the terrace is even and without doorsteps. The entrance is large enough, without doorsteps and there is enough circulation space. There is enough circulation space in the room. The tables are adapted to wheelchairs. On the way to the sanitary, the circulation space after the sluice door is limited. The space at the door is narrow, but usable. In the adapted toilet, only a handrail at the closed side of the toilet is lacking.
Restaurant Pacific Eiland

Eiland 2, 8900 Ieper
📞 +32 57 20 05 28
✉️ info@pacificeiland.be

Restaurant and tearoom Pacific Eiland is at an idyllic island along the historic “vestingroute” in Ypres. The restaurant is accessible with help. There is no own car park, but within a radius of 200 m, there are adapted parking places. The access pathway goes via a footbridge. The slope of the bridge is rather steep. Some help can be necessary. The entrance is broad enough and is without doorsteps. The tractive power of the door is heavy. Near the entrance to the room, there is a 6 cm doorstep. There is enough circulation space in the room, but the room to ride underneath the tables is limited (30 cm deep). On the way to the toilet, the lock door is heavy to open. The adapted toilet is small, but can be used by a wheelchair user (turning circle in toilet is 140 cm, room next to the toilet is 90 cm, in front of the toilet, 100 cm).

Tearoom-restaurant Hill 60

Zwarteleenstraat 40, 8902 Ieper (Zillebeke)
📞 +32 57 20 88 60
✉️ info@hill-60.be

Tearoom-restaurant Hill 60 is close to the historic site in Zillebeke, a borough of Ypres. The restaurant is accessible with help. There is an own car park, but there are no adapted parking spaces provided. The foundation consists of pebble stones. Both from the public domain and from the car park, the access pathway is flat and without obstacles. Near the entrance, there is a doorstep. The passage way is limited; only 80 cm broad. There is enough circulation space in the room, but the room to ride underneath the tables is limited (30 cm deep). The door to the toilet is 80 cm broad. The adapted toilet is large enough. What is lacking, is a handrail at the wall next to the toilet.

Restaurant Belvedere Rodeberg

Rodebergstraat 49, 8950 Heuvelland
📞 +32 57 44 41 13
✉️ info@hotelbelvedere.be

In the beautiful landscape of Heuvelland, on the top of the Rodeberg, there is the restaurant Belvedere. The restaurant is accessible with help. There is an own car park in asphalt with adapted parking place. The access pathway is without obstacles and is wide enough. Both the inclined plane at the front of the building and the platform lift serving the entrance at the back of the building, are easily accessible. There is enough circulation space in the room. The tables can accommodate wheelchair users. The way to the sanitary is wide enough and without doorsteps. At the door of the adapted toilet, the circulation space is limited. The adapted toilet is large enough. What is lacking, is a handrail at the open side of the toilet.
Public sanitary facilities visitors centre Trench of Death, Diksmuide
IJzerdijk 65, 8600 Diksmuide

In the visitors centre at the Trench of Death, the famous entrenchment, there are public sanitary facilities with an adapted toilet.

The sanitary facilities are accessible with help. You might need help on the sloping access pathway in cobbles. There is one handrail at the open side next to the toilet.

Public sanitary facilities town hall, Diksmuide
Van Pouckestraat, 8600 Diksmuide

In a sidestreet of the Grand Place in Diksmuide, near the Yser Tower, there are public sanitary facilities with an adapted toilet.

The sanitary facilities are accessible with help and extra effort. The access pathway is in pebble stones, there is a 3 cm high doorstep and the space in the toilet is narrow. There is 87 cm of space next to and 96 cm of space in front of the toilet. There is one handrail at the closed side next to the toilet.

Public sanitary facilities Church, Ypres
Katspel, 8904 Ieper (Boezinge)

At the church in the centre of Boezinge, a locality of Ypres, there are public sanitary facilities with an adapted toilet. The sanitary facilities are accessible with help. The door is a bit heavy to open independently. It is also not as wide as it should be but it is usable. There is one handrail at the open side next to the toilet.

Public sanitary facilities Vestingsroute Kruitmagazijn, Ypres
Esplanade, 8900 Ieper

At Ypres, there is a public lavatory with a specially adapted toilet on the Vestingsroute, at the level of the Esplanade.

The toilet is accessible with help and extra effort. You will need help to open the heavy door. The toilet is somewhat narrow and the grab rails have not been placed correctly.

Public sanitary facilities station, Ypres
R. Colaertplein 35, 8900 Ieper

There is a public lavatory at Ypres station with a specially adapted toilet in the men’s section.

The toilet is accessible with help and extra effort. The key to the toilet can be obtained from the ticket counter in the station building, where there is a sill. The space in the toilet is somewhat tight and there is no grab rail.

Public sanitary facilities St Martin’s Square Cloth Hall, Ypres
Sint-Maartensplein, 8900 Ieper

There is a public lavatory with a specially adapted toilet in the Lakenhalle (cloth hall), which can be reached through the Sint-Maartensplein (St Martin’s Square).

The toilet is accessible with help and extra effort. You may need help on the access path which is cobbled. There is just 30 cm clearance at the side of the toilet and 115 cm in front of the toilet. There is a fold-away grab rail on the open side of the toilet.

Public sanitary facilities Ypres and Westhoek Visitors Centre, Ypres
Grote Markt 34, 8900 Ieper

There is a public lavatory with a specially adapted toilet in the Ypres and Westhoek Visitors Centre, in the Lakenhallen (cloth hall).

The toilet is accessible with help. The problem is the small sill at the entrance to the Visitors Centre.

Public sanitary facilities In Flanders Fields Museum, Ypres
Grote Markt 34, 8900 Ieper

At the entrance to the Flanders Field Museum, at the locker room level, there is a public lavatory with a specially adapted toilet.

The toilet is accessible with help and extra effort. You can ask for the key to the toilet at the desk. You will need help with the sill at the entrance.
Public sanitary facilities city hall, Poperinge
Grote Markt 1, 8970 Poperinge

In the city hall of the charming city of Poperinge, there are public sanitary facilities with an adapted toilet.

The sanitary facilities are accessible with help. The lift on the way to the toilet is 100 cm wide and 140 cm deep, the lift door is 80 cm wide. The buttons are perhaps a bit difficult to reach.

Public sanitary facilities Grand Place, Poperinge
Grote Markt, 8970 Poperinge

On the Grand Place of the charming town of Poperinge, there are public sanitary facilities with an adapted toilet.

The sanitary facilities are accessible with help. The door width is limited, but usable. The door is a bit heavy to open independently.

Public sanitary facilities Hops Museum, Poperinge
Gasthuisstraat 71, 8970 Poperinge

There is a public lavatory in the Hops Museum courtyard, in the centre of Poperinge, that has a specially adapted toilet.

The toilet is accessible with help and extra effort. You may need help with the metal ramp at the entrance. The toilet is too narrow for most wheelchair users and there is just 54 cm clearance in front of the toilet. The grab rails have been wrongly placed and cannot be used.

Public sanitary facilities Lijssenthoek, Poperinge
Grote Markt 1, 8970 Poperinge

There is a new Visitors Centre at the entrance to the Lijssenthoek Military Cemetery. There is a public lavatory block with a specially adapted toilet in the building on the carpark.

The toilet is accessible with help. You may need help to open the heavy door to the toilet. The clearance in front of the toilet is rather limited.

Public sanitary facilities Market Place, Veurne
Sint-Walburgastraat, 8630 Veurne

There is a public lavatory with a specially adapted toilet in a side street off the Veurne Grote Markt (Market Place).

The toilet is accessible with help and extra effort. A push may well be needed to get over the small sill at the entrance. The space in the lavatory block is somewhat on the tight side and there are no grab rails.

Public sanitary facilities the Seylsteen Administrative Centre, Veurne
Sint-Denisplaats 16, 8630 Veurne

There are two specially adapted public toilets in the Seylsteen Administrative Centre. The toilets are accessible with help and extra effort. The way in which the facilities are laid out means that there is insufficient clearance space in front of both toilets. There is no grab rail on the open side in either toilet.

Public sanitary facilities Tyne Cot Cemetery Zonnebeke
Vijfwegstraat 1, 8980 Zonnebeke

There is a public lavatory with a specially adapted toilet at the Tyne Cot Cemetery.

The toilet is accessible with help and extra effort. You may need help to open the somewhat heavy access door. There is little room for manoeuvre in the lavatory block.

Public sanitary facilities Tourist Information Office, Zonnebeke
Ieperstraat 7 a, 8980 Zonnebeke

There is a public lavatory with a specially adapted toilet in the town centre in the Zonnebeke Tourist Information Office, located in Kasteelpark (Castle Park).

The toilet is accessible with help and extra effort. You can reach the toilet through an entrance at the side of the building and use the lift (120 x 132 cm). The toilet door is only 78 cm wide.
Holiday Accommodation

Below, we provide a brief overview of accessible holiday accommodation in the Westhoek, with an indication of the accessibility label level. For more information about this holiday accommodation take a look at our brochure ‘All In, accessible holiday accommodation in Flanders and Brussels’. This can be found on our website or you can request a hardcopy from the Accessible Travel Info Point.

### Hotels

**Novotel Ieper Centrum**
Sint-Jacobsstraat 15
8900 Ieper
+32 57 42 96 00
+32 57 42 96 01
H3172@accor.com
www.novotel.com

**Belvedere**
Rodebergstraat 49
8954 Heuvelland (Westouter)
+32 57 44 41 13
+32 57 44 70 05
info@hotelbelvedere.be
www.hotelbelvedere.be

**Callecanes**
Callecanesweg 12
8978 Poperinge (Watou)
+32 57 44 41 13
+32 57 44 70 05
info@hotelbelvedere.be
www.hotelbelvedere.be

### Guest rooms

**Buytenshuys**
Gitsbergstraat 39
8830 Hooglede (Gits)
+32 51 20 37 53
+32 476 45 62 31
+32 51 20 37 53
info@buytenshuys.be
www.buytenshuys.be

**Predikherenhof**
Elverdingseweg 25
8970 Poperinge
+32 57 42 23 66
+32 57 42 15 31
predikherenhof@telenet.be
www.predikherenhof.be

### Holiday Houses

**Vakantiehoeve Briesland**
Oude Kapellesteenweg 18
8690 Alveringem
+32 58 28 81 09
+32 474 94 28 62
+32 58 28 99 30
info@briesland.be
www.briesland.be

**De Palingbeekhoeve**
Komenseweg 88
8902 Ieper (Hollebeke)
+32 57 20 26 42
+32 57 20 26 42
info@depalingbeekhoeve.be
www.depalingbeekhoeve.be

**Vijverhuis**
Zillebekevijverdreef 2A
8902 Ieper (Zillebeke)
+32 57 21 46 00
info@vijverhuis.be
www.vijverhuis.be
Vakantiehoeve Rodeberg
Schomminkelstraat 26
8954 Heuvelland (Westouter)
+32 57 44 42 86
+32 477 37 10 33
+32 57 44 86 63
info@vhrodeberg.be
www.vhrodeberg.be

De Pannenhoeve
Groenestraat 76
8691 Alveringem (Leisele)
+32 475 85 08 17
vandenberghe.david@telenet.be
www.cjt.be

De Iep
Poperingseweg 34
8900 Ieper
+32 57 20 88 11
+32 57 20 88 11
iep@cjt.be
www.deiep.be

Ravenhof
Poperingseweg 412
8908 Ieper (Vlamertinge)
+32 57 33 33 29
+32 496 14 47 23
ravenhof412@hotmail.com
www.cjt.be

Munchenhof
Markt 43
8920 Langemark-Poelkapelle (Langemark)
+32 57 48 83 13
+32 57 48 99 16
info@munchenhof.be
www.munchenhof.be

(L)De Bosgeus
Dranouterstraat 24
8950 Heuvelland (Nieuwerkerke)
+32 57 48 68 60
+32 475 59 91 57
info@bosgeus.com
www.bosgeus.com

Vakantiehuis De Lork
Kattekerkhofstraat 2
8956 Heuvelland (Kemmel)
+32 57 44 59 70
+32 57 44 68 89
lork@cjt.be
www.lork.be

Monsalvaet, Lanceloot en Parsifal
Schomminkelstraat 20-22
8954 Heuvelland (Westouter)
+32 475 24 29 15
+32 56 40 48 13
info@ksahemen.be
www.ksahemen.be

Vredesdorp / Peace Village
Nieuwerkerkestraat 9a
8957 Mesen
+32 57 22 60 40
+32 57 22 60 45
info@peacevillage.be
www.peacevillage.be

’t Lotegat
Lotegatstraat 22
8980 Zonnebeke
+32 57 46 80 03
+32 479 28 74 75
lotegat@scarlet.be
www.cjt.be
Tourist information offices and visitors centres

**Visitors centre and tourist office Veurne**

Grote Markt 29, 8630 Veurne  
📞 +32 58 33 55 31  
✉ info@toerisme@veurne.be  

The entrance and the visitors centre itself are easily accessible. The low information desk is suitable for wheelchair users. Most leaflets and brochures are well within reach: because of the vertical placement you don’t need the higher top rows. The screens as well as the experience elements are well visible and usable from a wheelchair.

**Tourism Poperinge**

Grote Markt 1, 8970 Poperinge  
📞 +32 57 34 66 76  
📞 +32 57 33 57 03  
✉ toerisme@poperinge.be  
🌐 [www.toerismepoperinge.be](http://www.toerismepoperinge.be)

A slope leads you to the entrance of the town hall without having to pass a doorstep. Inside, there’s an 88 cm narrowing. Apart from that, the information office is easily accessible. A lift, provided with a 10 door of 80 cm wide takes you to the accessible toilet. It is rather hard to reach the lift buttons on your own.

**Visitors centre for Ypres and the Westhoek**

Lakenhalle, Grote Markt 34  
8900 Ieper  
📞 +32 57 23 92 20  
📞 +32 57 23 92 75  
✉ toerisme@iever.be  
🌐 [www.toerismeiever.be](http://www.toerismeiever.be)

Some people might need help on the sloping threshold at the entrance. Furthermore, the building is easily accessible. There is a low information desk able to accommodate wheelchair users, but the depth is limited with 26 cm. The leaflets and brochures are within reach and the information tables are well visible from a wheelchair. The tavern and the nearby toilet are easily accessible as well.

**Visitors centre Lijsenthoek Military Cemetery**

Boescheepseweg  
8970 Poperinge  
✉ toerisme@poperinge.be  
🌐 [www.lijsenthoek.be](http://www.lijsenthoek.be)

Next to Lijsenthoek Military Cemetery you can find the new visitors centre, that tells you the story of this unique site.

The visitors centre is independently accessible.
Transport

Accessible railways

Belgian Railways provides assistance services for entering and exiting trains in 131 stations. To be sure that the service can be provided, you must book your journey 24 hours in advance. You can make a reservation by calling +32 2 528 28 28 or using the online form.

All information, including special rates, can be found at: www.belgianrail.be under “Stations and on-board services”, or in the brochure ‘Guide for persons with reduced mobility’. This brochure is available in all stations or can be downloaded from the website. To receive this brochure in Braille, please send an e-mail to: assistance@nmbs.be.
Get away with the buses and trams of De Lijn

The Flemish transport company De Lijn is also concerned with accessibility. However, wheelchair users must book their bus or tram ride (return) at least one day in advance in order to check whether the stop and the vehicle are sufficiently accessible. You can book this service via the dial-a-bus centre in the province of departure. You can find the contact details on www.delijn.be, section De Lijn, Offerings. For all other questions, call +32 70 22 02 00. You do not have to book the coast tram. On the website www.delijn.be/kusttram (Travel Information, Locations and Stops) you can find an overview of the accessible stops.

Are you unsure and looking for an easy way to put your questions to the driver or someone else? Blue Assist gives you this option. Take a look in advance at www.blueassist.eu (in Dutch).

www.delijn.be

Meer Mobiel

is an information platform for all means of transport for the less mobile. Enter VZW consolidates on a central forum the entire range of public and door-to-door transport available in Flanders. You can find out immediately who you should contact for your transport needs by entering a postcode and your personal situation.

info@meermobiel.be  www.meermobiel.be

More tips

You will find more tips in the brochure ‘Accessible transport in Flanders and Brussels’ from the Accessible Travel Info Point. You will discover practical tips about flying, where you can find an accessible taxi, lift bus or even a mobile home, etc.

This information is always based on objective expert inspection or the experience of people with a disability. You can access the brochure on the website at www.accessinfo.be or request a printed copy.
Browse and then park

Finding a parking place in the Westhoek (or on the coast) is a lot easier using the website www.navigeer-enparkeer.be. This gives you a handy list of the parking spaces reserved for people with a disability. You can zoom in on a map or aerial photo for each municipality until you are right over the parking place. You can even get the dimensions and a photo of each space so that you know whether it is entirely suitable to your needs. This site also gives you detailed instructions on how to locate the reserved parking places on your GPS device.

Care, equipment and assistance

Need assistance or nursing?

Do you need nursing during your stay? You can contact a home care service. The largest organization for home nursing, with departments throughout Flanders, is the “Wit-Gele Kruis” (White-Yellow Cross). The contact points for each province can be found at: www.wgk.be

Equipment on your holiday

Do you need specific equipment during your holiday? For large and small aids in the vicinity of your accommodation you can, among other things, go to the home care shops (www.thuiszorgwinkel.be), Medishops (www.socmut.be) and the “Rode Kruis” (Red Cross) (tel. +32 15 44 35 07, uitleendienst@rodekruis.be).